

## PARTNERSHIP SUMMARY

**NHS Nottingham and Nottinghamshire ICS**

**July 2023**

Since 2018, Agilio TeamNet has played a pivotal role in Nottinghamshire, enhancing practice resilience through notable improvements in information management, communications, compliance, and strengthening overall operational effectiveness. Thanks to the effective collaboration between the ICB (formerly the CCG) and Agilio Primary Care, the seamless deployment of TeamNet has been achieved across every member practice. TeamNet is now actively utilised on a daily basis, making it an indispensable tool at practice, PCN, and ICB levels.

Building upon this successful partnership between Agilio Software and Nottingham and Nottinghamshire ICS, the next phase involves the integration of My Locum Manager, the existing flexible pools solution deployed to 80% of practices across the ICS, with TeamNet. This integration marks a significant milestone, enabling the ICS to fully realise its vision of delivering a comprehensive and complete workforce solution. By optimising healthcare operations and enhancing the delivery of healthcare services within the region, this partnership aims to drive significant improvements in patient care.

## Usage, Engagement and Impact across May 2023

### TEAMNET



# TeamNet and My Locum Manager (MLM) Interoperability

## Supercharging Teamnet

Thanks to the integration between TeamNet and MLM, Nottinghamshire's flexible pools solution will be delivered through TeamNet to create a seamless, holistic workforce solution, with 100% coverage across the ICS.

*"We have an innovative vision across our ICS to have a better way to manage the evolving challenges of workforce management, benefitting from TeamNet and My Locum Manager's single, seamless system."*

Dr Manik Arora, Deputy Medical Director (Primary Care), Nottingham and Nottinghamshire ICB

## System-wide Efficiency

### What TeamNet + MLM's Complete Workforce Solution offers:

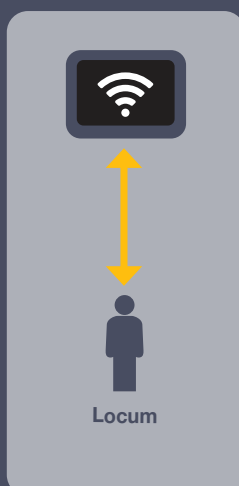
- ✓ Data driven staffing: gives all absence, HR and staff availability data for proactive staff planning.
- ✓ Caters for employed and self-employed staff, all managed from one place.
- ✓ Locums can be recruited as Salaried by practices with no penalty.
- ✓ Manages all staff roles, including ARRS recruited practitioners.

**agilio**  
SOFTWARE

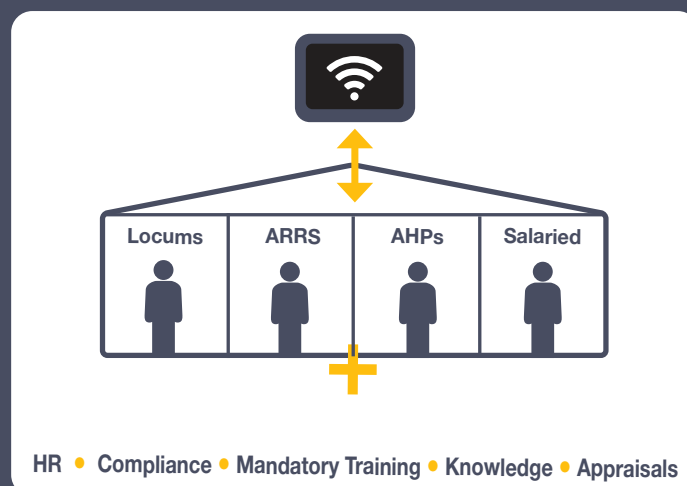
# TEAMNET

Complete Workforce Solution

Traditional Pools



TeamNet + MLM



# Agilio's Successful Track Record in Nottinghamshire

## 1. Unmatched, 5-star Support at ICB, Practice, and Clinician Level

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Over the past 5+ years, Paul Lancaster, Agilio's dedicated account manager for Nottinghamshire, has collaborated closely with stakeholders at the ICB, PCN, and practice levels to ensure the smooth implementation and ongoing utilisation of TeamNet and My Locum Manager. This personalised account management service has played a critical role in the success of the projects by understanding the unique requirements and challenges of each locality. Our hands-on approach ensures that every staff member is fully proficient in utilising the solution, seamlessly integrating it into their workflow without disruption.

*"Paul Lancaster from the Agilio team has been brilliant in terms of support and training, constantly hands on, using a train the trainer approach"*

Nottingham and Nottinghamshire ICB.

Agilio is committed to supporting clinicians in building their networks and fostering relationships with practices, ensuring the availability of work whenever needed. Our support extends beyond shift bookings, encompassing automated pension management, invoicing, and other aspects of self-employed administrative tasks. By taking care of these administrative burdens, clinicians can solely focus on their work.

## 2. Enhancing Staff Attraction and Retention for Increased Capacity

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A primary objective for Nottingham and Nottinghamshire ICB was to establish a digital bank that attracts and retains staff, promoting resilience across the entire system. Traditional Chambers have struggled to engage an adequate number of GPs, while previous marketplace staff bank models led to pay rate competition and inequalities in shift coverage throughout the region.

With My Locum Manager, the system standardises rates and leverages the existing MLM locum community across the ICS, resulting in a significant increase in the number of locum staff compared to the previous provider. This ensures equitable support for practices at a faster pace.

In addition, CPD, career support and automated admin is available for GPs in the area through the My Locum Manager offering. This further incentivises GPs to work more flexibly, building stronger relationships with local practices and supporting a vibrant GP community across the ICS.

## 3. Efficient Management of ARRS-Recruited Roles

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Through TeamNet's comprehensive coverage across the ICS, PCNs in Nottinghamshire can efficiently assign ARRS roles to practices and integrate them into rotas. Staff within the ICS have their HR credentials readily available to all practices, ensuring full compliance. Locums and temporary staff can also access induction materials, local practice information, policies, and procedures, improving outcomes while alleviating the burden on practice managers.

## 4. A Unified Workforce Solution, All in One Place

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By harnessing the interoperable staff bank technology of My Locum Manager, along with TeamNet's existing HR and workforce modules, including rotas, staff availability, HR cards (containing checks and credentials), mandatory training, and more, all the necessary information to source, book, and manage staff is consolidated within TeamNet. This seamless experience facilitates faster and easier staff management and engagement with the flexible pool.

### More about TeamNet + MLM

Build flexible staff pools through our combined solution to support your practices to schedule their workforce, ensure staff are deployed where they are needed the most, whilst building continuity of care for your patients, aiding staff retention, and saving on time and costs.

TeamNet + MLM is the answer to your complete workforce solution, delivered through a single platform, avoiding the need for multiple, disconnected systems and third-party agencies.

### About Agilio Software

For over 20 years, Agilio Primary Care has developed its products and technology through clinical expertise and user feedback. Every product, module, update, and service are designed and developed to help GPs, practices and other healthcare professionals save time, money, and stress. By paying close attention to suggestions and ideas from those who use the system day to day, the TeamNet platform has evolved and adapted to work for the ever-changing landscape of primary care and is now used by 70% of GP practices across England. It's interoperability with My Locum Manager provides a truly holistic solution for ICBs looking to optimise their healthcare operations.

To find out more about Agilio's flexible pools solutions, book a consultation with one of our experts today.

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