

Formerly CODE 💿 Isopharm

## ITEAM

## The UK's only dental-specific HR software and support

iTeam has been developed by dental professionals for dental professionals to help you manage your most important asset – your team!

From leave management, time and attendance, rotas, sharing essential documents and running reports, our application is designed to keep your team members happy and save you admin time.



Roxanne Gibson Senior HR Advisor



Beth Honey HR Advisor



Hayley Saunders HR Advisor



Sophie Eggleton Senior HR Advisor

But iTeam isn't just HR software, we have the largest team of dental HR experts on hand to support you in all areas of HR from onboarding to disciplinaries, ensuring you get those important processes right. If it matters to you, it matters to us.

## 

### What's included?



#### Practice rotas

Manage, create, and share rotas quickly and efficiently. Our intelligent software will provide you with intuitive warnings to help you plan and prepare for: holiday clashes, rota clashes, if not enough nurses are rota'd per clinician and for unassigned shifts.

#### Team member portal/self- v service access

Enables your team to access and manage their own documents, request leave, view their rota and much more - avoiding a backlog of requests to the practice manager. Their personal staff portal is easily accessible, with everything they need available on their smartphone or tablet 24/7.

### Specialist HR support 🕜 helpline

Our experienced team of dental HR advisors are on hand to support you and your practice with managing your team to ensure you are getting those all-important processes right.

#### Document management 🖌

Easily track, monitor and record if team members have read and accepted key practice documents with unlimited storage space. Plus, the auto-assigned compulsory document types and renewal alerts will help you to ensure staff files are CQC compliant.

#### HR documentation 🖌

We have you covered with templates of contracts, induction checklists, job descriptions, HR policies and common letters such as resignation acceptances, reference responses, training agreements and probation letters.

## 

### **Key Benefits**



**Built for dentistry:** iTeam is specifically designed for dental professionals by dental professionals in the UK, we understand what you need.



**Saves time:** Storing all of your HR documentation and information in one place means less duplication (and risk of error) and less paperwork for you to manage.

Streamlines your processes: Gather all your team's personnel information and store all your documents in one secure, central system. From contracts, inductions and compulsory documents, you can be certain your HR files are protected and safe but simplifying your collating and storage processes.



**Saves money:** iTeam has saved member practices over £6.7m by avoiding potential employment tribunal claims for unfair dismissal.



**Peace of mind:** Our experienced dental HR advisors are here to guide and support you and your practice in all areas of HR.

## Why choose Agilio as your HR partner?



Agilio is trusted by over 100,000 professionals to provide support for best practice training, compliance, and HR management solutions.

With over 40 years of experience in the dental sector, we know what makes a practice succeed. Our priority will always be to empower you and your team to provide the best possible care to your patients.



Our company size and wealth of experience enable us to keep up to date with the ever-changing HR and employment landscape, provide personal attention and continuously develop our software with new features.

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"I like iTeam for the fact that I've got everything in one place I can grab, the information that I need, everything. It's easy to upload and staff can upload things themselves and just let me know that it's there and I can upload it into the right places. It just makes things very easy and sensible. "

#### Naomi Young

Treetops Dental Surgery, PA to the Practice Director "It is so useful having all functionalities in one place. From staff rota, annual leave, sickness, clocking in and out systems, staff messaging services and compliance/staff training. It makes keeping track of all very easy."

Cheryl Williams Senior Administrator, FaceMed

# SOFTWARE

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#### **Agilio Software**

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