

# Software and Support for Success

Our market-leading, dental-specific solutions help dental professionals stay compliant, complete their CPD, streamline HR and manage dental assets to save time, money and stress, and support businesses to succeed.

of the dental profession already use our services. Join them and be part of our growing community

agiliosoftware.com/dental

## agi io i icomply

## Trusted by over 30,000 dental professionals across 2,600 practices

iComply is the most widely used dental compliance solution, backed by the largest team of dental experts in the UK.

Our market-leading, user-friendly software gives you all the documents, guidance and support you need for CQC inspection success at your practice or dental group. Our company size and 40 years of experience enable us to keep you up to date with the ever-changing regulatory landscape, provide personal attention and continuously develop our software with new features.



#### **Up to 17% Higher CQC Pass Rates**

Our members' CQC pass rates are up to 17% higher than those without iComply because we provide you the guidance, support and software to ensure you're always inspection ready and pass with flying colours.



#### **Best-in-Class Software**

iComply is a super-easy-to-use application that simply tells you and your team WHAT to do, WHEN to do it and HOW to do it. We're the only software that prioritises tasks and has e-signing of documents to save you time and hassle.



#### **Full Personal Support**

We provide you technical and compliance support, document assistance and ongoing training. You can be confident that we'll be there for you when you need support with your compliance.



#### **Perfect for Groups**

We have developed a set of tools specifically for group practice management, designed to give you full control and oversight of all sites within your group, making it easier, faster and more efficient to manage compliance across multiple sites.

"I don't live in fear of the inevitable call from the CQC because I am confident that the iComply system keeps me on track and informed of all the latest requirements. Being a Dental Practice Manager can be a very lonely job, especially when all the team look to me for the answers. The iComply team are only a phone call away and always happy to help with any questions we have, so I take comfort in the knowledge that I have the answers. I honestly wouldn't want to work in a practice that didn't have iComply to rely on."

Samantha Bokhorst, Practice Manager, Distinctly Dental "At a touch of a button, I can view each practice individually to see where they are and how and they're completing their compliance. Are they up to date? Are they struggling? Do they need further help? And to me, that is unquestionably one of the best benefits of iComply."

Karen Haresnape, Compliance Manager, Riverdale Healthcare



## agi io imanage

## Outsource your compliance management to Agilio experts

#### Does compliance get in the way? Our iManagers will do it for you!

**iManage** Practice supplements your practice management with a remote expert who will update your policies and procedures each month, review any completed logs and audits, and then prepare a report accompanied by an action plan tailored just for you.

**iManage Group** is designed to provide an outsourced group-level compliance manager to growing DSOs, taking the pressure off your operations team to help them focus on growing the business.

This is achieved through updating your group policies and procedure templates on a rolling basis, carrying out virtual spot checks, talking to your PMs and then reporting to your board each month.

#### The stats speak for themselves!

- 97% of members would recommend this service
- Members have halved the time spent on compliance
- 92% of users have achieved their goal with iManage in the first year
- 99% of users feel more confident about their practice's compliance status
- The average member has gained 20 more days each year to focus on their business!

## PRACTICE

- Over 100 hours of Support
- Weekly Compliance Club Calls
- Exclusive Quarterly Update Webinars
- Monthly Remote Meeting
- 3 yearly remote assessment
- Monthly completion of iComply workflow/ update of practice documents
- Monthly Risk Assessment/Audit/Log Check and Feedback

### **iMANAGE**

#### GROUP

- Over 100 hours of Support
- Weekly Compliance Club Calls
- Exclusive Quarterly Update Webinars
- Group Template Creation and Updates
- Monthly Random Compliance Spot Checks
- Monthly Board Report and Meeting
- Monthly Compliance Catch-ups

"I'd kept saying to Agilio for months and months and months. Do you have anybody that you know of that would come in and do our compliance for us? Then Fran came on board, and she did that role. And it's made a huge difference to me, because I now have somebody who knows what they're doing and we're not just guessing."

Richard Bramley, Practice Manager, Ewan Bramley Dental Care

## agi io lilearn

## Online CPD learning from the UK's largest provider of e-learning for healthcare

Subscribe and gain instant access to over 230 courses authored by industry experts.

With a growing community of over 100,000 subscribers, iLearn not only provides you and your practice with Enhanced CPD compliance, but also the tools to tailor your own learning needs. Our online training website provides Dentists and registered Dental Care Professionals with everything required to comply with Enhanced CPD from the GDC.

is now part of the Agilio
Software Group helping
us to provide more clinical
content to enhance
your learning.

#### PLAN

Plan your training with our automated Personal Development Plan (PDP). SWOT analysis allows you to highlight the courses and tasks best suited to your learning goals.

#### COMPLETE

Complete your CPD with our online training courses. We have linked all of our courses to the GDC Development Outcomes for you. Receive your certificates immediately upon successfully completing a course.

#### **REFLECT**

Reflect on your learning at the end of each course, we will automatically add this to your training records.

#### RECORD

Record your CPD progress automatically as you learn. Our GDC reporting feature allows you to quickly and easily generate your annual and end of cycle reports.

Which subscription is right for you?

### ILEARN

#### **ESSENTIALS**

With iLearn Essentials, you have access to 230+courses, totalling over 150 hours of CPD, with more being added monthly across 18 categories such as radiation protection, disinfection and decontamination and handling complaints.

### iLEARN

#### PRO

Have access to all benefits of the Essentials offering along with an additional 100+ clinical courses, totalling an extra 175 hours of CPD to keep you in-the-know and boost your knowledge further. These courses are also split into clinical subcategories such as; Restorative, Prosthodontics, Implants and Orthodontics.

"I absolutely love iLearn and I have actually been using iLearn even from back in the day when it was Isopharm and becoming a practice owner, I recognize how easy it is for my team as well, because they can fulfil all the requirements that they need to do on their own time schedule. It's definitely an educational platform I swear by."

Dr Rhona Eskander, Owner and Dentist, Chelsea Dental Clinic





## Join over 550 dental practices using iTeam to manage their HR

Stay on top of everything to do with your team, their wellbeing and employment.

iTeam is an intuitive HR management solution designed by dental professionals specifically for dental practices, unlike any other HR product available. With over 40 years' experience in dental, we know the employee challenges that practice owners face on a daily basis. Our iTeam application and HR support is designed to reduce administration, remove the headache of using multiple spreadsheets and provide you with peace of mind that you are managing your team in line with current employment legislation.

- Reduce agency costs by managing and sharing rotas quickly and efficiently.

  Our intelligent software will provide you with intuitive warnings to prepare for: rota clashes, insufficient nurse to clinician ratios and unassigned shifts.
- Specialist HR helpline: our experienced team of dental HR advisors can support you on difficult areas such as disciplinary issues, grievances and contract reviews.
- Tracking tool to monitor and record if team members have read and accepted key practice documents.
- Simple reporting tool, allowing you to download multiple reports, to improve retention, manage sickness, annual leave, DBS checks and many more.
- Leave calendar suitable for employed and self-employed team members.
- Team member self service features, easily accessible on smart phones and tablets.

Online HR document file with unlimited storage.

"It is so useful having all functionalities in one place. From staff rota, annual leave, sickness, clocking in and out systems, staff messaging services and compliance/staff training. It makes keeping track of all very easy."

Cheryl Williams Senior Administrator, FaceMed





## Boost chair time and reduce downtime through digital asset management

Use iService to track, service, repair and replace your dental equipment: the UK's first dental-specific asset management solution.

Has faulty equipment cost you time and money? Do you struggle to manage all your assets across practices? Do you lose track of faults and services? Do you ever wonder whether it's more cost-effective to fix or replace equipment? If you answered to yes to any then iService is for you.

### Why you need iService



Save money

Reduce costly repairs and replacements as well as lost revenue from unplanned downtimes.

Save time

No more hunting for paper, everything is stored digitally in one place for quick and easy access.

Stay compliant

Breeze through CQC inspections and reduce potential health and safety risks with fully serviced assets.

Perfect for groups

Imagine the bulk discounts and servicing efficiencies if you knew what you had across the estate.



"iService is enabling me to keep all equipment documentation in one secure place so everyone knows where to find them. It's also made it very easy to get service plan quotes as I could download the asset register and just send it over rather than spend time creating spreadsheets. The system is user-friendly and the team is always on hand if help is required."

Naomi Young, PA to the Practice Director, Treetops Dental Surgery



### **Dental plans with a difference**

We help you provide first class dental care on affordable terms. Your patients won't just feel confident that they're getting the best possible preventative care and treatment from a practice they know and like; they'll also be reassured that the whole family's dental health is being taken care of without any financial surprises.

We know dental plans make sense for both practices and patients and if you don't already offer them then you're probably in the process of introducing them.

### Why switch to Agilio?



### Speedy on-boarding of new patients

Expedite the benefits of dental plans to your practice and patients using our digital onboarding flow.



### Digital dashboards to monitor plans

Our digital practice portal provides easy-to-use dashboards to track dental payment plans 24/7.



### High quality customer support

Our knowledgeable and experienced team are there to support you at every stage. We can also customise patients' brochures with your branding for free as part of our service.



#### Optional Worldwide Dental Accident & Emergency Cover

Benefits include peace of mind that the family are covered at home and abroad and emergency dental treatment away from home.



### **♦**REVIEWS.io ★★★★★

My practice would be totally lost without Agilio, we use all their applications.
I'd thoroughly recommend Agilio, no matter how small or large your practice is.

Libby, Principal Dentist and Practice Owner, Today's Dental Care



EFFICIENT SAFE HEALTHCARE

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Scan here to book a demo



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