

agilio

SOFTWARE

Formerly **CODE** @isopharm

iSERVICE

New asset management solution
that revolutionises how dental practices
track, service, repair and replace
valuable equipment

Boost Chair Time. Reduce Downtime. Stop Cash Leaks



Manage your assets with ease

iService is the UK's first dental asset management platform to give you complete visibility of every asset in your entire estate simply, quickly, and efficiently - saving you time and money.

The costs of poor asset management

Having to close a surgery due to faults, servicing or repairs can cost the average practice thousands of pounds a day, not to mention the stress involved in dealing with frustrated patients and staff.

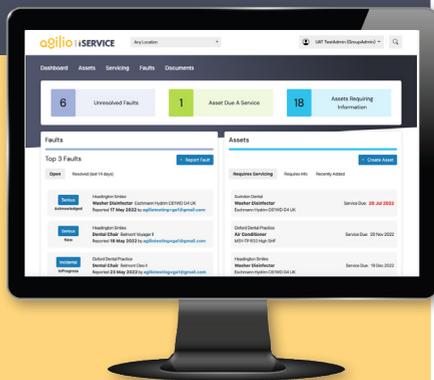
For example: A leaking waterline is not reported or fixed which results in the surgery having to close and an emergency engineer call out.

Costs:

1. Chair downtime* = **£1,687** revenue lost ((based on an average of **£225** per hour)
2. Engineer's costs = **£450** (£75-100 per hour travel time plus labour charges of £100 per hour plus parts)

Total financial impact of leaking waterline = **£2,137**

These are costs that could have been avoided or reduced with iService.



How iService works



Create an asset register

This is a quick and easy process using our extensive, pre-populated list from leading dentistry brands. Our QR code generator helps you and your engineers easily identify your equipment.



Manage faults

Manage faults and track repairs consistently across multiple practices.



Stay on top of servicing

Schedule your servicing and store servicing history and certificates online so no more messy paper files.



Track spend and forecast capital expenditure

Get a clear view of age, cost and lifecycle of assets for more accurate budgeting.

Benefits of digital asset management



Save money

Poorly managed equipment leads to breakdowns, expensive call outs, lost income, unhappy patients and frustrated staff. iService's auto-alerts tell you when services are due and you can easily consolidate appointments by servicer to minimise surgery downtime.

Groups can also benefit from economies of scale when purchasing equipment or servicing kits in bulk.



Save time

No more hunting for paper when key documents, such as certificates and servicing history, are stored centrally online for quick and easy access - especially useful when you need to show evidence during CQC inspections.



Financial planning

Now you can plan and budget more accurately with a clear view of every asset's age, cost, fault history and predicted end of life. This data can also be used for insurance quotes and business valuations - handy if you're looking to buy or sell.



Reduce risk

Avoid potential risks to health and safety and compliance breaches by making sure faults are reported and actioned consistently using our Fault Reporting workflow, and never miss a service with our Servicing Calendar.



Oversight

It's tough to keep track of every piece of equipment in a dental practice and that problem is multiplied for groups. With iService, it's effortless to manage multiple service partners through one portal, identify missing equipment, recognise repeated faults and reduce vulnerabilities. iService's Reports help keep your business goals on track.

REVIEWS.io ★★★★★



Naomi Young, PA to
the Practice Director,
Treetops Dental
Surgery

“iService is enabling me to keep all equipment documentation in one secure place so everyone knows where to find them. It’s also made it very easy to get service plan quotes as I could download the asset register and just send it over rather than spend time creating spreadsheets. The system is user-friendly and the team is always on hand if help is required.”

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